

# FTMS West Chromebook Guide

Cyber Flash Troubleshooting Guide

# Can I fix the device?

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Check out the [Middle School Device Troubleshooting Guide](#) before submitting a Cyber Flash ticket.

# What is wrong with the device?

[Canvas Enrollment course](#) OR  
[Google Account deactivated](#)

You or the student cannot fix the device and they need it working immediately ( test, Canvas, a textbook, etc.)

[West Form](#)

[Device Not Registered](#)

**\*\*\*Do not send students to the Media Center**

# Unsure of what to do?

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[West Google Form](#)

*The Cyber Flashes and Media Center staff will determine the next action needed.*

