

FTMS East Chromebook Guide

Cyber Flash Troubleshooting Guide

Can I fix the device?

Check out the [Middle School Device Troubleshooting Guide](#) before submitting a Cyber Flash ticket.

What is wrong with the device?

[Canvas Enrollment
course](#) OR
[Google Account
deactivated](#)

You or the student cannot fix
the device and they need it
working immediately (test,
Canvas, a textbook, etc.)

[East Form](#)

[Device Not
Registered](#)

*****Do not send students to the Media Center**

Unsure of what to do?

[East Google Form](#)

The Cyber Flashes and Media Center staff will determine the next action needed.

